

Electronic Acknowledgement Receipt

EFS ID:	8088416
Application Number:	09944676
International Application Number:	
Confirmation Number:	8505
Title of Invention:	System and method for automated end-user support
First Named Inventor/Applicant Name:	Daniel Keele Burgin
Customer Number:	26874
Filer:	William S. Morriss/Sonya Pinner
Filer Authorized By:	William S. Morriss
Attorney Docket Number:	1160215-0538115
Receipt Date:	26-JUL-2010
Filing Date:	31-AUG-2001
Time Stamp:	15:20:29
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment		no			
File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		09944676_IDS_7-26-10.pdf	101799	yes	2
			a5c1392795249b0c15a0ba72f87b6a61d14702a95a6		

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Transmittal Letter	1	1
	Information Disclosure Statement (IDS) Filed (SB/08)	2	2

Warnings:

Information:

2	NPL Documents	11749983_7-22-10FinalOA.pdf	1278160 c37861d85d08038f2368b905ecc9d8c3 etc	no	26
---	---------------	-----------------------------	--	----	----

Warnings:

Information:

Total Files Size (in bytes):		1379959
------------------------------	--	---------

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.